

1060 Triad Court, Suite A, Marietta, Georgia 30062-2262 sales@h2ofilterwarehouse.com www.h2ofilterwarehouse.com

Phone: 770-874-2608 Toll Free: 800-955-0556 Facsimile: 770-424-2464



Company Name:	Company Name: Amount of Credit Requested:						
Billing Street Address							
							Zip Code:
hip to Street Address:							
City:				State:			Zip Code:
		Fax No.:					
Email:							
cct. Payable Contact:							
Acct. Payable Phone#:						mail:	
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Type of Business:							
Federal Tax ID No.:			Sales Tax	Exemption No	.:		State:
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Registered Agent o Corporatior	)† 1:			Agent's Ph	one No.:		
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City	/:			State:			Zip Code:
Bank Officer's Name:				Phone No.:		Fa	ax or Email:
Bank Name:					Date Establis	hed:	
Bank Address:					Account Nun	nber:	
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### CUSTOMER INFORMATION ADDENDUM A TERMS AND CONDITIONS

#### **PAYMENT TERMS**

We accept Visa, MasterCard, Amex or other advance payment via wire transfer, check or other certified funds. Payment terms are available with an approved credit application. H2O Filter Warehouse requires all initial orders to be prepaid.

#### **MINIMUM ORDERS**

Minimum Order is \$30 per shipment (Samples Excluded). Orders less than \$30 will be accepted with a \$7.50 Order Processing Fee.This fee allows us to earn a few dollars, instead of losing a few, when processing small orders.

#### **COD TERMS**

H2O Filter Warehouse does not ship COD.

#### SHIPPING

All shipments are F.O.B. our warehouse in Marietta, GA. All freight billing is Prepay and Add. We do not use customer shipper numbers for freight billing (i.e. Collect; Third Party billing). Freight quotes are estimates based on the best information available at the time of the request. H2O Filter Warehouse reserves the right to bill for additional freight charges or incidental freight costs that are charged to us, on your behalf by the carrier.

#### **TRANSPORTATION**

Claims for damaged goods in shipment or shortages must be made by customer directly with freight company. Once a pallet has been signed for, the trucking company removes itself from any responsibility for missing boxes, and/or damage. H2O cannot be responsible for damages or lost packages caused by freight carriers.

#### **INTERNATIONAL ORDERS**

International Orders must be prepaid in full in U.S. funds via wire transfer. Many product warranties do not provide coverage outside the U.S. H2O makes no guarantee of warranty coverage, serviceability, or compatibility for products that are used outside of the U.S. All duties, customs, taxes, tariffs, import fees, broker charges, ect. are the responsibility of the purchaser.

#### RETURNS

All returns must be approved by H2O Filter Warehouse and a return authorization (RA) form with number must be issued. Sales returns are allowed for a maximum of 30 days from the original invoice date. A restocking charge of 15% will apply to returned goods. Products must be received in commercially resalable condition to be eligible for refund.

#### **RETURNS (CONT.)**

Products returned wet or having been wet or not in their original factory packaging or shrink wrapping are not eligible for refund. Merchandise must be returned to H2O Filter Warehouse freight prepaid. Any restocking fee that is charged to us by our supplier, on your behalf, will be passed on. (See Returns Goods Policy) Shipping services are not refundable. Special Order or Custom Built Equipment is not eligible to be returned. Special Order Goods are not returnable.

#### **VERBAL ORDERS**

We prefer all our orders to be placed in writing via fax or e-mail. Verbal orders and changes to orders will be accepted only with the understanding that H2O Filter Warehouse is not responsible for freight charges for returned merchandise ordered verbally. We will fax or e-mail an order confirmation for your review to help ensure accuracy.

#### LIMITED WARRANTY

Many H2O Filter Warehouse products have a limited warranty covering workmanship and materials. Some products sold by H2O Filter Warehouse have no warranty, or they are covered by the original manufacturer's warranty. Please contact H2O Filter Warehouse for more information regarding warranties.

#### **PRODUCT SUITABILITY**

Suitability of any product for any application is the responsibility of the buyer. H2O makes no warranty, expressed or implied, concerning any product and its merchantability.

#### PRICES

Prices are subject to change without notice. Our web site has our latest PDF version of this document, with our latest prices, available to download anytime.

#### **PAST DUE ACCOUNTS**

H2O Filter Warehouse does not ship orders to customers whose account is past due. A 1.5% per month service charge will be applied to all past due accounts.

#### AGREEMENT

This document represents the entire agreement between the parties regarding terms and conditions of sale. Any change to this agreement must be in writing and be signed by both parties. The parties agree that a fax or electronic copy is a true and legal copy.

Signature

Title





## **PAYMENT AGREEMENT**

Payment Agreement between H2O Filter Warehouse (H2O) &

, hereafter referred to as "buyer".

Buyer agrees to purchase water treatment equipment from H2O on an open account with terms of Net 30 days.

Payments will be made to H2O by check, ACH or wire transfer.

Buyer agrees to pay H2O attorney's fees, court and travel expenses, if incurred should litigation be required to collect past due balances.

Buyer agrees to H2O's standard terms & conditions. Terms & conditions are attached as Addendum A to this agreement.

Buyer agrees that a electronic or fax copy of this agreement is a true and legal copy.

Signature	Print Name	Title	Date
		V	

# **CREDIT POLICY**

H2O Filter Warehouse requires initial orders to be prepaid.

H2O Filter Warehouse has limited lending resources available. We provide credit accounts only to applicants with established track records of making on-time payments to vendors. Applicants must be in business a minimum of 2 years and have existing credit lines at least equal to the amount of credit applied for.

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OWNERSHIP						
OWNERSHIP	PALS	Name		Title	Home Address	
Corporation	PRINCI	Name		Title	Home Address	
		Name		Title	Home Address	
No. of Employees:		Est. An	nual Sales: \$		Primary Sales Area:	

# **PERSONAL GUARANTEE**

In consideration of credit being extended by H2O Filter Warehouse to the above named applicant for merchandise to be purchased whether applicant be an individual or individuals, a proprietorship, a partnership, a corporation, or other entity, the undersigned guarantor or guarantors each hereby contract and guarantee to H2O Filter Warehouse the faithful payment, when due, of all accounts of said applicant for the purchases made within five years next after the date of this application. The undersigned guarantor or guarantors each hereby expressly waive all notice of acceptance of the guarantee, notice of extension or credit to applicant, presentment, and demand for payment on applicant, protest and noticed to undersigned guarantor or guarantors of dishonor or default by applicant or with respect to any security held by H2O Filter Warehouse, extension of time of payment to applicant, acceptance of partial payment or partial compromise, all other notice to which the undersigned guarantor or guarantors might otherwise be entitled and demand for payment under this guarantee. Absent written permission by creditor, this personal guarantee may not be revoked.