



1060 Triad Court, Suite A,
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www.h2ofilterwarehouse.com

Phone: 770-874-2608
Toll Free: 800-955-0556
Facsimile: 770-424-2464



CUSTOMER INFORMATION

FILL OUT ALL FIELDS, PRINT, AND SIGN

Company Name: _____ Web Address: _____

Contact Person: _____ Title: _____

Email Address: _____

Billing Street Address: _____ County: _____

City: _____ State: _____ Zip Code: _____

Ship to Street Address: _____ County: _____

City: _____ State: _____ Zip Code: _____

☐ Commercial ☐ Residential

Telephone No.: _____ Fax No.: _____

Business Info: ☐ Corporation ☐ Proprietorship ☐ Partnership ☐ LLC Date Est.: _____

Federal Tax ID No.: _____ Sales Tax Exemption No.: _____ State: _____

*Sales Tax Exemption form must be on file for exemption

Business Type:		Brand Affiliation:	
<input type="checkbox"/> Franchise Dealer	<input type="checkbox"/> Well Service	<input type="checkbox"/> Culligan	<input type="checkbox"/> Water Right
<input type="checkbox"/> Independent Dealer	<input type="checkbox"/> E-Commerce	<input type="checkbox"/> Rainsoft	<input type="checkbox"/> Kineticco
<input type="checkbox"/> OEM	<input type="checkbox"/> Aquarium	<input type="checkbox"/> Hague	<input type="checkbox"/> Aqua Systems
<input type="checkbox"/> Plumbing Contractor	<input type="checkbox"/> _____	<input type="checkbox"/> EcoWater	<input type="checkbox"/> _____

# of years in water treatment industry: _____	My current vendors of water treatment equipment are: _____ _____ _____
Expected monthly purchase volume: _____	

Personnel Authorized to Make Purchases:

Please check the brands and systems that your business currently uses:

<input type="checkbox"/> Aries	<input type="checkbox"/> Filmtec	<input type="checkbox"/> John Guest	<input type="checkbox"/> Shelco	<input type="checkbox"/> Viqua
<input type="checkbox"/> Ca Ware	<input type="checkbox"/> H2O International	<input type="checkbox"/> Omnipure	<input type="checkbox"/> Stenner Pumps	<input type="checkbox"/> Watts
<input type="checkbox"/> CSM	<input type="checkbox"/> Harmsco	<input type="checkbox"/> Pentek	<input type="checkbox"/> Structural	<input type="checkbox"/> Fleck
<input type="checkbox"/> Doulton	<input type="checkbox"/> HM Digital	<input type="checkbox"/> ResinTech	<input type="checkbox"/> Sterilight	<input type="checkbox"/> Clack
<input type="checkbox"/> Everpure	<input type="checkbox"/> Hydrotech	<input type="checkbox"/> SharkBite	<input type="checkbox"/> UV Max	<input type="checkbox"/> Autotrol

☐ Other: _____ ☐ Other: _____ ☐ Other: _____

☐ Reverse Osmosis ☐ Under Sink ☐ Whole House ☐ Softeners ☐ Well Water ☐ Ultraviolet ☐ POU Coolers



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CUSTOMER INFORMATION ADDENDUM A TERMS AND CONDITIONS

PAYMENT TERMS

We accept Visa, MasterCard, Amex or other advance payment via wire transfer, check or other certified funds. Payment terms are available with an approved credit application. H2O Filter Warehouse requires all initial orders to be prepaid.

MINIMUM ORDERS

Minimum Order is \$30 per shipment (Samples Excluded). Orders less than \$30 will be accepted with a \$7.50 Order Processing Fee. This fee allows us to earn a few dollars, instead of losing a few, when processing small orders.

COD TERMS

H2O Filter Warehouse does not ship COD.

SHIPPING

All shipments are F.O.B. our warehouse in Marietta, GA. All freight billing is Prepay and Add. We do not use customer shipper numbers for freight billing (i.e. Collect; Third Party billing). Freight quotes are estimates based on the best information available at the time of the request. H2O Filter Warehouse reserves the right to bill for additional freight charges or incidental freight costs that are charged to us, on your behalf by the carrier.

TRANSPORTATION

Claims for damaged goods in shipment or shortages must be made by customer directly with freight company. Once a pallet has been signed for, the trucking company removes itself from any responsibility for missing boxes, and/or damage. H2O cannot be responsible for damages or lost packages caused by freight carriers.

INTERNATIONAL ORDERS

International Orders must be prepaid in full in U.S. funds via wire transfer. Many product warranties do not provide coverage outside the U.S. H2O makes no guarantee of warranty coverage, serviceability, or compatibility for products that are used outside of the U.S. All duties, customs, taxes, tariffs, import fees, broker charges, ect. are the responsibility of the purchaser.

RETURNS

All returns must be approved by H2O Filter Warehouse and a return authorization (RA) form with number must be issued. Sales returns are allowed for a maximum of 30 days from the original invoice date. A restocking charge of 15% will apply to returned goods. Products must be received in commercially resalable condition to be eligible for refund.

RETURNS (CONT.)

Products returned wet or having been wet or not in their original factory packaging or shrink wrapping are not eligible for refund. Merchandise must be returned to H2O Filter Warehouse freight prepaid. Any restocking fee that is charged to us by our supplier, on your behalf, will be passed on. (See Returns Goods Policy) Shipping services are not refundable. Special Order or Custom Built Equipment is not eligible to be returned. Special Order Goods are not returnable.

VERBAL ORDERS

We prefer all our orders to be placed in writing via fax or e-mail. Verbal orders and changes to orders will be accepted only with the understanding that H2O Filter Warehouse is not responsible for freight charges for returned merchandise ordered verbally. We will fax or e-mail an order confirmation for your review to help ensure accuracy.

LIMITED WARRANTY

Many H2O Filter Warehouse products have a limited warranty covering workmanship and materials. Some products sold by H2O Filter Warehouse have no warranty, or they are covered by the original manufacturer's warranty. Please contact H2O Filter Warehouse for more information regarding warranties.

PRODUCT SUITABILITY

Suitability of any product for any application is the responsibility of the buyer. H2O makes no warranty, expressed or implied, concerning any product and its merchantability.

PRICES

Prices are subject to change without notice. Our web site has our latest PDF version of this document, with our latest prices, available to download anytime.

PAST DUE ACCOUNTS

H2O Filter Warehouse does not ship orders to customers whose account is past due. A 1.5% per month service charge will be applied to all past due accounts.

AGREEMENT

This document represents the entire agreement between the parties regarding terms and conditions of sale. Any change to this agreement must be in writing and be signed by both parties. The parties agree that a fax or electronic copy is a true and legal copy.

Signature

Print Name

Title

Date