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CUSTOMER INFORMATION

FILL OUT ALL FIELDS, PRINT, AND SIGN

Company Name: _____ Web Address: _____
 Contact Person: _____ Title: _____
 Email Address: _____
 Billing Street Address: _____
 City: _____ State: _____ Zip Code: _____
 Ship to Street Address: _____
 City: _____ State: _____ Zip Code: _____
 Telephone No.: _____ Fax No.: _____
 Accounts Payable Contact: _____
 Accounts Payable Phone Number: _____
 Business Info: Corporation Proprietorship Partnership
 Accounts Payable Email Address: _____
 Date Established: _____
 Type of Business: _____
 Federal Tax ID No.: _____ Sales Tax Exemption No.: _____
 Bill My UPS Account#: _____

Backorders: Ship complete
 Ship in stock items and back order the rest
 Ship in stock items and cancel any back orders
 Ask me each time

My Shipping Address is:	<input type="checkbox"/> Residential <input type="checkbox"/> Commercial	My current vendors of water treatment equipment are:	 _____ _____ _____
# of years in water treatment industry:	_____	Expected monthly purchase volume:	_____

Water Treatment Dealer <input type="checkbox"/> Water Treatment Distributor <input type="checkbox"/> OEM <input type="checkbox"/> Institutional Buyer <input type="checkbox"/>	I certify that I am a Water Treatment Dealer or Distributor, OEM, or Institution Buyer. I understand that H ₂ O Filter Warehouse does not sell retail or to consumers.
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Personnel Authorized to Make Purchases:

Signature

Print Name

Title

Date



TERMS AND CONDITIONS

PAYMENT TERMS

We accept Visa, MasterCard, Amex or other advance payment via wire transfer, check or other certified funds. Payment terms are available with an approved credit application. H₂O Filter Warehouse requires all initial orders to be prepaid. Wire transfers under \$500 may be subject to surcharges.

MINIMUM ORDERS

Minimum Order is \$30 per shipment (Samples Excluded). Orders less than \$30 will be accepted with a \$7.50 Order Processing Fee. This fee allows us to earn a few dollars, instead of losing a few, when processing small orders.

COD TERMS

H₂O Filter Warehouse does not ship COD.

SHIPPING

All shipments are F.O.B. our warehouse in Marietta, GA. We will bill your shipping account at your request. We have a daily pickup with UPS. H₂O Filter Warehouse reserves the right to bill for freight charges or incidental, additional freight costs that are charged to us, on your behalf. Freight quotes are estimates based on the best information available. We bill the actual freight charges that are incurred, on your behalf.

TRANSPORTATION

Claims for damaged goods in shipment or shortages must be made by customer directly with freight company. Once a pallet has been signed for, the trucking company removes itself from any responsibility for missing boxes.

INTERNATIONAL ORDERS

International Orders must be prepaid in full in U.S. funds via wire transfer. Many product warranties do not provide coverage outside the U.S. H₂O makes no guarantee of warranty coverage, serviceability, or compatibility for products that are used outside of the U.S. All duties, customs, taxes, tariffs, import fees, broker charges, ect. are the responsibility of the purchaser.

RETURNS

All returns must be approved by H₂O Filter Warehouse and a return authorization (RA) form with number must be issued. Sales returns are allowed for a maximum of 90-days from the original invoice date. A restocking charge of 15% will apply to returned goods. Once an RA # has been issued, merchandise is to be returned to H₂O Filter Warehouse freight prepaid. Any restocking fee that is charged to us, by our supplier, on your behalf will be passed on. Special order quantities or merchandise are not returnable.

VERBAL ORDERS

We prefer all our orders to be placed in writing via fax or email. Verbal orders and changes to orders will be accepted only with the understanding that H₂O Filter Warehouse is not responsible for freight charges for returned merchandise ordered verbally. We will fax or email an order confirmation for your review to help insure accuracy.

LIMITED WARRANTY

Many H₂O Filter Warehouse products have a limited warranty covering workmanship and materials. Some products sold by H₂O Filter Warehouse have no warranty, or they are covered by the original manufacturer's warranty. Please contact H₂O Filter Warehouse for more information regarding warranties.

PRICES

Prices are subject to change without notice. Our website has our latest PDF catalog, with the latest prices, available to download anytime.

PAST DUE ACCOUNTS

H₂O Filter Warehouse does not ship orders to customers whose account is past due. A 1.5% per month service charge will be applied to all past due accounts. Buyer agrees to pay reasonable legal fees and court costs associated with collection of past due balances.

AGREEMENT

This document represents the entire agreement between the parties regarding terms and conditions of sale. Any change to this agreement must be in writing and be signed by both parties. The parties agree that a fax or email copy is a true and legal copy.

Signature

Print Name

Title

Date