



1060 Triad Court, Suite A,  
 Marietta, Georgia 30062-2262  
 sales@h2ofilterwarehouse.com  
 www.h2ofilterwarehouse.com

Phone: 770-874-2608  
 Toll Free: 800-955-0556  
 Facsimile: 770-424-2464



## CUSTOMER INFORMATION

FILL OUT ALL FIELDS, PRINT, AND SIGN

Company Name: \_\_\_\_\_ Web Address: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Title: \_\_\_\_\_

Email Address: \_\_\_\_\_

Billing Street Address: \_\_\_\_\_ County: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Ship to Street Address: \_\_\_\_\_ County: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Commercial       Residential

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Business Info:  Corporation    Proprietorship    Partnership    LLC      Date Est.: \_\_\_\_\_

Federal Tax ID No.: \_\_\_\_\_ Sales Tax Exemption No.: \_\_\_\_\_ State: \_\_\_\_\_

\*Sales Tax Exemption form must be on file for exemption

Business Type:	Brand Affiliation:
<input type="checkbox"/> Franchise Dealer <input type="checkbox"/> Independent Dealer <input type="checkbox"/> OEM <input type="checkbox"/> Plumbing Contractor <input type="checkbox"/> Well Service <input type="checkbox"/> E-Commerce <input type="checkbox"/> Aquarium <input type="checkbox"/> _____	<input type="checkbox"/> Culligan <input type="checkbox"/> Rainsoft <input type="checkbox"/> Hague <input type="checkbox"/> EcoWater <input type="checkbox"/> Water Right <input type="checkbox"/> Kineticco <input type="checkbox"/> Aqua Systems <input type="checkbox"/> _____

# of years in water treatment industry: _____	My current vendors of water treatment equipment are: _____ _____ _____
Expected monthly purchase volume: _____	

Personnel Authorized to Make Purchases:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Please check the brands and systems that your business currently uses:

<input type="checkbox"/> Aries	<input type="checkbox"/> Filmtec	<input type="checkbox"/> John Guest	<input type="checkbox"/> Shelco	<input type="checkbox"/> Viqua
<input type="checkbox"/> Ca Ware	<input type="checkbox"/> H2O International	<input type="checkbox"/> Omnipure	<input type="checkbox"/> Stenner Pumps	<input type="checkbox"/> Watts
<input type="checkbox"/> CSM	<input type="checkbox"/> Harmsco	<input type="checkbox"/> Pentek	<input type="checkbox"/> Structural	<input type="checkbox"/> Fleck
<input type="checkbox"/> Doulton	<input type="checkbox"/> HM Digital	<input type="checkbox"/> ResinTech	<input type="checkbox"/> Sterilight	<input type="checkbox"/> Clack
<input type="checkbox"/> Everpure	<input type="checkbox"/> Hydrotech	<input type="checkbox"/> SharkBite	<input type="checkbox"/> UV Max	<input type="checkbox"/> Autotrol

Other: \_\_\_\_\_     Other: \_\_\_\_\_     Other: \_\_\_\_\_

Reverse Osmosis     Under Sink     Whole House     Softeners     Well Water     Ultraviolet     POU Coolers



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## CUSTOMER INFORMATION ADDENDUM A TERMS AND CONDITIONS

### PAYMENT TERMS

We accept Visa, MasterCard, Amex, or other advance payment via wire transfer, check or other certified funds. Payment terms are available with an approved credit application. H2O Filter Warehouse requires all initial orders to be prepaid.

### MINIMUM ORDERS

Minimum Order is \$50 per shipment (Samples Excluded). Orders less than \$50 will be accepted with a \$15 Order Processing Fee.

### COD TERMS

H2O Filter Warehouse does not ship COD.

### SHIPPING

All shipments are F.O.B. our warehouse in Marietta, GA. All freight billing is Prepay and Add. We do not use customer shipper numbers for freight billing (i.e. Collect; Third Party billing). Freight quotes are estimates based on the best information available at the time of the request. H2O Filter Warehouse reserves the right to bill for additional freight charges or incidental freight costs that are charged to us, on your behalf by the carrier.

### TRANSPORTATION

Claims for damaged goods in shipment or shortages must be made by the customer directly with the freight company. Once a pallet has been signed for, the trucking company removes itself from any responsibility for missing boxes, and/or damage. H2O cannot be responsible for damages or lost packages caused by freight carriers.

### INTERNATIONAL ORDERS

International Orders must be prepaid in full in U.S. funds via wire transfer. Many product warranties do not provide coverage outside the U.S. H2O makes no guarantee of warranty coverage, serviceability, or compatibility for products that are used outside of the U.S. All duties, customs, taxes, tariffs, import fees, broker charges, etc. are the responsibility of the purchaser.

### RETURNS

All returns must be approved by H2O Filter Warehouse and a return authorization (RA) form with a number must be issued. Sales returns are allowed for a maximum of 30 days from the original invoice date. A restocking charge of 15% will apply to returned goods. Products must be received in commercially resalable condition to be eligible for refund.

### RETURNS (CONT.)

Products returned wet or having been wet or not in their original factory packaging or shrink wrapping are not eligible for refund. Merchandise must be returned to H2O Filter Warehouse freight prepaid. Any restocking fee that is charged to us by our supplier, on your behalf, will be passed on. (See Returns Goods Policy) Shipping services are not refundable. Special Order or Custom-Built Equipment is not eligible to be returned. Special Order Goods are not returnable.

### VERBAL ORDERS

We prefer all our orders to be placed in writing via fax or email. Verbal orders and changes to orders will be accepted only with the understanding that H2O Filter Warehouse is not responsible for freight charges for returned merchandise ordered verbally. We will fax or email an order confirmation for your review to help ensure accuracy.

### LIMITED WARRANTY

Many H2O Filter Warehouse products have a limited warranty covering workmanship and materials. Some products sold by H2O Filter Warehouse have no warranty, or they are covered by the original manufacturer's warranty. Please contact H2O Filter Warehouse for more information regarding warranties.

### PRODUCT SUITABILITY

Suitability of any product for any application is the responsibility of the buyer. H2O makes no warranty, expressed or implied, concerning any product and its suitability.

### PRICES

Prices are subject to change without notice. Our web site has our latest PDF version of this document, with our latest prices, available to download anytime.

### PAST DUE ACCOUNTS

H2O Filter Warehouse does not ship orders to customers whose account is past due. A 1.5% per month service charge will be applied to all past due accounts.

### AGREEMENT

This document represents the entire agreement between the parties regarding terms and conditions of sale. Any change to this agreement must be in writing and be signed by both parties. The parties agree that a fax or electronic copy is a true and legal copy.

Signature

Print Name

Title

Date

# Required only for Georgia Customers

ST-5 (Rev. 10/2016)



STATE OF GEORGIA  
DEPARTMENT OF REVENUE  
SALES TAX CERTIFICATE OF EXEMPTION  
GEORGIA PURCHASER

To: **H2O Filter Warehouse**

SUPPLIER	DATE
<b>1060 Triad Court Ste A</b>	
SUPPLIER'S ADDRESS	ZIP CODE
<b>Marietta</b>	<b>30062</b>
CITY	STATE
<b>Georgia</b>	

THE UNDERSIGNED HEREBY CERTIFIES that all tangible personal property purchased or leased after this date will qualify for tax-free or tax exempt treatment as indicated below. (Check the Applicable Box)

- 1. Purchases or leases of tangible personal property or services for **RESALE ONLY**. O.C.G.A. § 48-8-30. A sales and use tax number is required unless the purchaser is one of the following: church, qualifying tax exempt child caring institution, tax exempt parent-teacher organization or association, private school (grades K-12), nonprofit entity raising funds for a public library, member councils of the Boys Scouts of America or Girl Scouts of the U.S.A. **TAX-FREE TREATMENT DOES NOT EXTEND TO ANY PURCHASE TO BE USED BY THE PURCHASER, INCLUDING ITEMS THE PURCHASER WILL DONATE.** O.C.G.A. §§ 48-8-3(15), (39), (41), (56), (59), (71).
- 2. Purchases or leases of tangible personal property or services made by the United States government, the state of Georgia, any county or municipality of this state, fire districts which have elected governing bodies and are supported in whole or in part by ad valorem taxes, or any bona fide department of such governments when paid for directly to the seller by warrant on appropriated government funds. A sales and use tax number is not required for this exemption. O.C.G.A. § 48-8-3(1).
- 3. Sales of tangible personal property and services made to the University System of Georgia and its educational units, the American Red Cross, a Community Service Board located in this state, Georgia Department of Community Affairs Regional Commissions, or specific qualified authorities provided with a sales tax exemption under Georgia law. A sales and use tax number is not required for this exemption. O.C.G.A. §§ 37-2-6.1(d), 48-8-3(8), 50-8-44.
- 4. The sale, use, consumption, or storage of materials, containers, labels, sacks, or bags used for packaging tangible personal property for shipment or sale. Materials purchased at a retail establishment for consumer use are not exempt. A sales and use tax number is not required for this exemption. O.C.G.A. § 48-8-3(94).
- 5. Aircraft, watercraft, motor vehicles, and other transportation equipment manufactured or assembled in this state when sold by the manufacturer or assembler for use exclusively outside this state and when possession is taken from the manufacturer or assembler by the purchaser within this state for the sole purpose of removing the property from this state under its own power when the equipment does not lend itself more reasonably to removal by other means. A sales and use tax number is not required for this exemption. O.C.G.A. § 48-8-3(32).
- 6. The sale of aircraft, watercraft, railroad locomotives and rolling stock, motor vehicles, and major components of each, that will be used principally to cross the borders of this state in the service of transporting passengers or cargo by common carriers and by carriers who hold common carrier and contract carrier authority in interstate or foreign commerce under authority granted by the United States Government. Replacement parts installed by carriers in such aircraft, watercraft, railroad locomotives and rolling stock, and motor vehicles that become an integral part of the craft, equipment, or vehicle are also exempt. The exemption does not extend to private or contract carriers. O.C.G.A. § 48-8-3(33)(A).
- 7. Purchases or leases of tangible personal property or services made by the Federal Reserve Bank, a federally chartered credit union, or a credit union organized under the laws of this state. A sales and use tax number is not required for this exemption. 12 U.S.C. §§ 531, 1768 § 1768; O.C.G.A. § 48-6-97.

*Under penalties of perjury, I declare that I have examined this certificate and, to the best of my knowledge and belief, this certificate is true and correct and made in good faith, pursuant to the sales and use tax laws of the State of Georgia. Further, I understand that any tangible personal property obtained under this certificate is subject to sales and use tax if the purchaser uses or consumes the property in any manner other than indicated above.*

Purchaser's Name: \_\_\_\_\_ Sales Tax Number: \_\_\_\_\_  
(IF REQUIRED)

Purchaser's Type of Business: \_\_\_\_\_

Purchaser's Address: \_\_\_\_\_

Printed Name and Signature: \_\_\_\_\_ Title: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Email: \_\_\_\_\_

**Supplier must secure and maintain one properly completed certificate of exemption from each purchaser making purchases without the payment of tax.**